## 5. Troubleshooting

Problem	Cause	Solution
No picture	Connections are not secure	Make sure the connections are secured properly and wires are not broken or missing.
	Wrong pair of wires	Verify that each video signal uses conductors from the same twisted pair.
Scrambled picture	Wrong polarity	Check polarity on each pair of wires.  Make sure to match the corresponding numbers on the detachable terminal block and BNC connectors
Picture is unstable and has ghost effect	Long stubs	The transceiver devices must be used with point to point connection of unshielded twisted pair wires. Remove any extra branch of twisted pair wires. Verify that there are no star configurations.
Noisy picture	Untwisted pair of wires	Use twisted pair wires to avoid interference.
Dim picture	Long wires	Adjust the gain.
	High gauge wires.	UTP more than 6000 ft. Wire gauge must be 24 or better.
Low quality or blurred picture	Shielded wires	Use unshielded twisted pair wires Cat 2-5 to avoid impedance mismatch.

# 6. Warranty

Subject to the provisions described below, **Vigitron, Inc.** active UTP receiver Hub VI6104 ("Product") is protected by a limited lifetime warranty from the date of purchase from defects in material and workmanship.

Should this product fail to perform as described above within ten years following the original date of purchase, Vigitron, Inc. will ship a replacement for the failed product upon return of the defective product.

This warranty does not apply if, in the judgment of **Vigitron, Inc.**, Product fails due to damage from shipment, handling, storage, accident, abuse or misuse, or if it has been used or maintained in a manner not conforming to Product manual instructions, has been modified in any way, or has had any serial number removed or defaced. Repair by anyone other than **Vigitron, Inc.** or an approved agent will void this warranty. The maximum liability of **Vigitron, Inc.** under this warranty is limited to the purchase price of the Product covered by the warranty.

Prior to returning any defective Product, the end customer or the reseller from whom the end customer originally purchased the Product must obtain a Return Materials Authorization (RMA) number from **Vigitron, Inc.** All defective Products should be returned to **Vigitron, Inc.** with shipping charges prepaid. **Vigitron, Inc.** will not accept collect shipments.

Except as specifically provided in this agreement or as required by law, the warranties and remedies stated above are exclusive and in lieu of all others, oral or written, expressed or implied. Any and all other warranties, including implied warranties of merchantability, fitness for a particular purpose and non-infringement of third party rights are expressly excluded. Vigitron, Inc. shall not under any circumstances be liable to any person for any special incidental, indirect or consequential damages, including, without limitation, damages resulting from use or malfunction of the products, loss of profits or revenues or costs of replacement goods, even if Vigitron, Inc. is informed in advance of the possibility of such damages.

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# **MODEL VI6104**

# 4-PORT ACTIVE UTP RECEIVER HUB

**USER'S MANUAL** 



VIGITRON, INC.

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#### 1. Introduction

The Vigitron VI6104 is an active 4-port hub that receives video over unshielded twisted pair (UTP) wires, point-to-point, for distances up to 6000 feet (2000 m).

This hub uses Category 2-5 twisted pair wires, is easy to install and cost effective. It has built-in surge suppression to protect video equipment against damaging voltage spikes. Its cross-talk and noise immunity ensures quality video signals. The Vigitron passive and active hubs offer quality video in a highly integrated and a cost-effective package. This HUB is ideal for a wide variety of security and surveillance applications that require medium-density CCTV systems.

# 2. Mating Model Numbers and Features:

Model #	Distance (feet)	Mating Model #
VI6104	3000	VB1000, VI1000, VI1004, HA1008, HA1108 HA1016
	6000	VI6000VR, VI6104, VI6008HR, VI6016HR, VI6032HR

### 3. Specifications\*

L		
Video Format	NTSC, PAL, and SECAM	
Frequency	20Hz to 6 MHz	
Coax	75 Ohm	
Twisted Pair	100 Ohms +/- 20%, 24 AWG min, Unshielded Category 2-5	
CMRR	70 dB	
Power	12V DC or AC	
	UTP: UTP: Detachable Terminal Blocks and RJ-45	
Connectors	Video: Female BNC	
	Ground: Screw terminal	
Temperature	Operating: -10C to +70C, Storage: -30C to +70C	
Humidity	0 to 95%, non-condensing	
Transient Immunity	6000V, 1.2 usec x 50 usec	
Material	Black ABS Plastic, UL rating of 94V-0	
Dimensions	0.90x2.19x4.88 Inches, 2.3x5.6x12.4 cm (HxWxL)	
Weight	0.2 Lb, 100 g	
Mounting	Philips Screws or VI0010 Rack-Mounting Kit (not Included)	

<sup>\*</sup>Specifications subject to change without notice.

#### 4. Installation

#### 4.1 Preparation:

Before getting started verify the following items:

- Unshielded Twisted Pair (UTP) wires (24 AWG or better). Do not use untwisted wires since
  it may result in interference and noisy picture. Do not use shielded twisted pair wires since
  it may cause impedance mismatch.
- Verify that each video signal uses conductors from the same twisted pair.

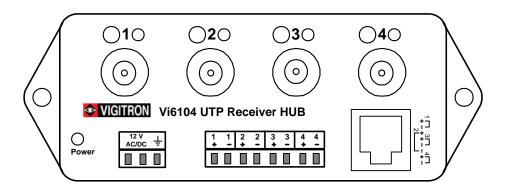
- The transceiver devices must be used with point-to-point connection of unshielded twisted pair wires. Any extra branch of twisted pair will cause ghost effect and poor quality video.
- Do not use more than <u>6 feet</u> of coax cable between the transceiver devices and video sources.

#### 4.2 Transmitter side installation:

- 1. Choose the right mating transceivers (See table in section 2).
- When a single transceiver is used, connect the video source (camera, etc.) through a coax cable (less than 6 feet) or directly to the BNC video input of each transceiver. Connect one end of the UTP wire to the terminal block of each transceiver. Connect the GND connector to chassis ground. For Active transmitters connect the provided power supply to the power connectors.

#### 4.3 Receiver side installation:

- 1. Mount the hub near the monitors or VCRs using the VI0010 rack mount panel or by itself.
- Connect the ground connector to chassis ground. Failure to connect the ground wire may cause damage to the equipment and void the warrantee.
- 3. Connect the hub to the video equipment (monitors, VCRs, etc.) using short (less than 6 feet) coax cables. Make sure the connections are secured properly.
- 4. Connect the other end of the UTP wire, to the hub's detachable terminal block. Make sure to match the corresponding numbers on the detachable terminal block and BNC connectors. If you are using RJ-45 connector make sure that the wire order matches the marking on the enclosure.
- 5. If the picture is scrambled change the polarity of the twisted pair wires to the corresponding terminal block
- 6. Use the gain/distance knob for adjusting the image quality.



The VI6104 Top View



Smart choice for quality video