Vigitron Technical Series

Accessing and Programming Your Network



# Setting up your Computer

#### Setting Up Your Computer :



# Window Settings

Status

Network status



You're connected to the Internet If you have a limited data plan, you can make this network a metered connection or change other properties.



Shows all your connected networks

You can maintain different network connections such as direct network connection and wifi however you will only be able to access one network at a time

Show available networks View the connection options around you.

### Change you computer settings

## Ethernet

## Select Change adaptor options

Ethernet 3 Not connected



Ethernet 2 Not connected



#### Unidentified network No Internet

#### Related settings

Change adapter options

Change advanced sharing options

Network and Sharing Center

Windows Firewall



Ethernet 2 Network cable unplugged **Plugable Ethernet** 



Wi-Fi Hellerhouse

Qualcomm Atheros QCA61x4...



Ethernet 3 Network cable unplugged Realtek USB GbE Family Contr...



Ethernet 4 Unidentified network Realtek USB GbE Family Contr...

Your active network connections will appear Select your network and right click and select properties

#### Change you computer settings





Make certain your computer is on the same network as the switch or the connected device

You cannot have the same address within a network on more than one device The last 3 digitals are the most important

Select Internet Protocol 4 (TCP/IPv4) to enter new IP address and subnet if needed.

IPv4 uses 32 bit addressing while IPv6 uses 128 providing almost unlimited address numbers and higher security. However it is more complex. As such its use is limited to highly secure network and in some cases mobile

#### In General you will encounter Class A or Class C networks

#### Independent networks will generally use Class C Networks where the security network is integrated into the larger corporate network will use Class B

hillion

IP Class	Address Range	Maximum number of networks	
Class A	1-126	126 (2 <sup>7</sup> -2)	Used for a large number of hosts- up to 16 r
Class B	128-191	16384	Most used by corporations due to security
Class C	192-223	2097152	Used for smaller local area networks
Class D	224-239	Reserve for multitasking	
Class E	240-254	Reserved for Research and development	

127.0.0.0 is a special IP address called a loopback address. It is used for the local host such as your host computer an enables the host to transmit and receive data. This allows the connected device to transmit and receive its own data packets.

# Determine your Network

In order to access your network switch or any other connected device your computer must be on the same network.

It can be possible for your switch and connected devices to be on different networks

Addressing is based on 1 and 0 – or base 2 and can be 8,16 or 24 bits. – so the highest number is 256 which includes all connected devices



Similar Addresses but completely different networks: The key is the third series of numbers

## Same Subnet

All Addressable components should be on the same subnet with conflicting IP addresses.



# Addressing your Computer – Defining the parts

Internet Protocol Version 4 (TCP/IPv4) Properties

#### General

You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.

Obtain an IP address automatically

Use the following IP address:

IP address:	192 . 168 . 0 . 125
Subnet mask:	255 . 255 . 255 . 0
Default gateway:	

Obtain DNS server address automatically

Use the following DNS server addresses:

Preferred DNS server:

Alternate DNS server:

Validate settings upon exit

OK

Cancel

× A subnet Mask defines the range of IP addresses that can be used – the range is the same 0-255 as the address divided into the same format. – The length of the subnet is important

Default is 255.255.255.0 = 24 bits 255.255.0.0=16 bits 255.255.255.255=32 bits

# Think of each section as 8 bits 2\*8

A default gateway is used from the client to other networks outside of its own network – It is generally used for Internet applications. As security networks are internal – it is not generally used

A DNS or Doman Name System – coverts website normes into addresses – when access a website you enter the name and not the address As security networks are internal – it is not generally used

# I Can't Log In

### I changed the switches (Cameras) IP address and cannot log in.



Various web browsers especially Chroma can retain previous pages preventing log in with IP address

New windo	w		Ctrl+N
New incogr	nito windo	w Ctrl+S	hift+N
History			×
Downloads			Ctrl+J
Bookmarks			•
bookinging			
Zoom	- 100	)% +	53
Print			Ctrl+P
Cast			
Find			Ctrl+F
More tools			•
Edit	Cut	Сору	Paste
Settings			
Help			•
Exit			

## 2. Defining Network Operating Problems and Solutions

> Webrowers

Do not use webrower standard modes

Standard modes maintain Browser History/Cookies/ and Temporary Internet Files. All of these can prevent you from access the your network web based devices, naming switches Accessing you Browser's Private Mode

Browser	Mouse	Keyboard
Chrome	Settings (top right) & New Incognito Window	Ctrl + Shift + N
Edge	Settings (top right) > New InPrivate Window	Ctrl + Shift + P
Firefox	Settings (top right) > New Private Window	Ctrl + Shift + P
Brave	Settings (top right) > New Incognito Window	Ctrl + Shift + N
Safari	Settings (top right) > Private mode	Shift + Command + N

Method one: Keyboard

e ★	۶	*		7	
-----	---	---	--	---	--

Ctrl+T

### The following Example is Google:

Method Two:

Ctrl+N New window New Incognito window Ctrl+Shift+N History Ctrl+J Downloads Bookmarks Google Password Manager New 53 100% Zoom + Print... Ctrl+P Cast... Find... Ctrl+F More tools ► Paste Edit Cut Copy Settings Help ►

Exit

xit

New tab

## 3. Switch Port Setup and Problems

#### **IP Configuration**

Mode	Router ~	
DNS Server 0	No DNS server 🗸	
DNS Server 1	No DNS server 🗸	
DNS Server 2	No DNS server 🗸	
DNS Server 3	No DNS server 🗸	
DNS Proxy		

Not Recommended to use DNS due to security reasons – Security networks are enclosed networks

DNS (Domain Name System) Proxy server is found between client an individual server to protect the clients IP addresses

#### **IP Interfaces**

Delete	VLAN	DHCPv4		IPv4		IPv6		
Delete	Enable		Fallback	Current Lease	Address	Mask Length	Address	Mask Length
	1		0		192.168.0.150	24		
Delete	0		0 Re	lated to DNS				

Add Interface

**IP Routes** 

## VLAN 1 Must be maintained

Delete	Network	Mask Length	Gateway	Next Hop VLAN
Delete				0

IP Route defines a static IP address connection (Layer 3 Lite) – Next Hop is a IPv6 link based on the Gateway

Add Route

Save Reset



If you are using firewalls, you may have to turn them off.



## Camera and other connected devices have their own individual network integration

AXIS	AXIS P1357 Network Camera Live View   Setup   Help
• Basic Setup	Basic TCP/IP Settings
Instructions	Network Settings
1 Users 2 TCP/IP	View current network settings: View
3 Date & Time	IPv4 Address Configuration
4 Vídeo Stream 5 Focus	C Enable IPv4
6 Audio Settings	O Obtain IP address via DHCP
Video & Audio	Use the following IP address:
Live View Config	IP address: 192.168.0.91 Test
• Live view Config	Subnet mask: 255.255.255.0
Detectors	Default router:
Applications	IPv6 Address Configuration
. Evente	Enable IPv6
• Events	Services
Recordings	Enable ARP/Ping setting of IP Address
Languages	Enable AVHS
• System Options	AXIS Internet Dynamic DNS Service Settings Save Reset
ADOUT	See also the advanced TCP/IP settings

# **Testing The Connection**

#### ICMP

What does it tell you---if you have a connection What doesn't tell you

- a. Packet size handling
- b. Quality of connected device transmission

#### **ICMP Ping**

IP Address	0.0.0.0
Ping Length	56
Ping Count	5
Ping Interval	1

Internet Control Message Protocol Ping Length is packet size- limited to non jumbo frames Ping count- number of pings transmitted Ping interval – duration between pings

#### **ICMP Ping Output**

PING server 192.168.0.91, 56 bytes of data. 64 bytes from 192.168.0.91: icmp\_seq=0, time=100ms 64 bytes from 192.168.0.91: icmp\_seq=1, time=0ms 64 bytes from 192.168.0.91: icmp\_seq=2, time=0ms 64 bytes from 192.168.0.91: icmp\_seq=3, time=0ms 64 bytes from 192.168.0.91: icmp\_seq=4, time=0ms 58 bytes from 192.168.0.91: icmp\_seq=4, time=0ms 59 bytes from 192.168.0.91: icmp\_seq=4, time=0ms 50 bytes from 192.168.0.91: icmp\_seq=4, time=0ms

PING server 192.168.0.91, 1452 bytes of data. 1460 bytes from 192.168.0.91: icmp\_seq=0, time=40ms 1460 bytes from 192.168.0.91: icmp\_seq=1, time=0ms 1460 bytes from 192.168.0.91: icmp\_seq=2, time=0ms 1460 bytes from 192.168.0.91: icmp\_seq=3, time=0ms 1460 bytes from 192.168.0.91: icmp\_seq=4, time=0ms Sent 5 packets, received 5 OK, 0 bad Sequence number- will increase by one Time – duration for the reach the connect device and come back to the source

#### Alternative Ping Method using a computer

```
Command Prompt - Ping 192.168.0.91
```

Microsoft Windows [Version 10.0.19045.3570] (c) Microsoft Corporation. All rights reserved.

C:\Users\Admin>ping 192.168.0.91

Pinging 192.168.0.91 with 32 bytes of data: Reply from 192.168.0.91: bytes=32 time=1ms TTL=64 Reply from 192.168.0.91: bytes=32 time=1ms TTL=64 Reply from 192.168.0.91: bytes=32 time=1ms TTL=64 Reply from 192.168.0.91: bytes=32 time=2ms TTL=64

Ping statistics for 192.168.0.91: Packets: Sent = 4, Received = 4, Lost = 0 (0% loss), Approximate round trip times in milli-seconds: Minimum = 1ms, Maximum = 2ms, Average = 1ms

C:\Users\Admin>Ping 192.168.0.91

Pinging 192.168.0.91 with 32 bytes of data: Request timed out. Request timed out. Request timed out. Traceroute- tells you how the data travels from source to destination What does Traceroute mean—Latency – why does my connection time out

#### Traceroute

IP Address	0.0.0.0
Max TTL	30
Wait Time	5

TTL- Time to Live: Duration until transmission is no longer valid- 0=packet is turned off

Time between packet transmission

#### Traceroute Output

traceroute to 192.168.0.91 (192.168.0.91), 30 hops max, 56 byte packets 1 192.168.0.91 70.580 ms 100.241 ms 36.964 ms Traceroute complete

Hop=the number of hops from the port to the connected device and back – 3 packs are sent and each time is displayed.- Applies to TCP not UDP

## Security Network Communication Path



### Differences between Ping and TraceRoute

## Do I have a connection?

ICMP Ping		
IP Address	0.0.0.0	
Ping Length	56	
Ping Count	5	
Ping Interval	1	

Why is this important: You need to see if the switch port is actually connected to the remote device.

Cameras are usually UDP Communications which are one way

What is my connection path and how long does it take me to get there-Latency issues

Tra	cer	oute
-----	-----	------

IP Address	0.0.0.0
Max TTL	30
Wait Time	5

Why is this important: Communications from network switches to servers/NVR are TCP. These communications are bidirectional and require the sender receive an acknowledgement (ACK) from the remote device. The maximum time is 500ms, but is set by the server software. The software also determines the number of retransmission.

The key is Latency.

# Problem: Some of cameras are going ofiline intermittently

**Probable Cause:** The camera is probably surging due to activation of accessory functions such as day/night, auto back focus, etc. requesting power beyond the ability of the switch to provide it.

### Probable Repair: Provide more PoE power at the source



## Isolate the Failure Point

Make certain your laptop is properly addressed.

Make certain the PSE (power supply) meets the requirements of the power device.

Most IP cameras will allow you directly view camera video, others will require you to download a driver.



## **Troubleshooting: Detail Check**

Using the laptop/PSE combination, access the connected device starting at the closest point to that device. The PSE will provide the PoE power.

At each point confirm to you can access the connected device, first by issuing a ping and next if the connected device is a video camera, confirm you can see the video.

At the point where you can no longer see the connect device will determine where the problem is.



# **Enterprise Switch Unique Programming Features**

#### Easy to Read Ports Status





Link down but PoE Present



Link up and PoE Present



No PoE- Indicates Bandwidth

### 

ICMP Ping		
IP Address	0.0.0.0	
Ping Length	56	
Ping Count	5	
Ping Interval	1	

Why is this important: You need to see if the switch port is actually connected to the remote device.

Cameras are usually UDP Communications which are one way

What is my connection path and how long does it take me to get there- Latency issues

iraceroute				
Il doci outo	Ira	Ce	rnı	ITe
	110			

IP Address	0.0.00
Max TTL	30
Wait Time	5

Why is this important: Communications from network switches to servers/NVR are TCP. These communications are bidirectional and require the sender receive an acknowledgement (ACK) from the remote device. The maximum time is **500ms**, but is set by the server software. The software also determines the number of retransmission.

The key is Latency.

# **Programming Switch VLAN**

#### VLAN RULES

#### VLAN Membership Status for Combined users

with 20

Start from VLAN 1

entries per page. |<<

>>

 Port Members

 VLAN ID
 1
 2
 3
 4
 5
 6
 7
 8
 9
 10
 11
 12
 13
 14
 15
 16
 17
 18
 19
 20
 21
 22
 23
 24
 25
 26
 27
 28

 1
 Image: Colspan="6">Image: Colspan="6"

 VLAN ID
 1
 2
 3
 4
 5
 6
 7
 8
 9
 10
 11
 12
 13
 14
 15
 16
 17
 18
 19
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 21
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 1
 Image: Colspan="6">Image: Colspan="6"
 21
 Image: Colspan="6">Image: Colspan="6"
 25
 Image: Colspan="6"
 28
 Image: Colspan="6"
 21
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 21
 Image: Colspan="6"
 <t

To maintain access your connections must always be part of a VLAN

# There must always be a VLAN 1

Port	Mod	le	Port VLAN	Port Ty	pe	Ingress Filtering	Ingress Acceptance	Egress Tagging	Allowed VLANs	Forbidden VLANs
•	0	~	1	0	~		0 V	0 V	1	
1	Hybrid	1 🗸	1	C-Port	~		Tagged and Untagged V	Untag Port VLAN ~	1-4095	
2	Acces	s∨	1	C-Port	~	23	Tagged and Untagged	Untag Port VLAN ~	1	
3	Acces	s۷	1	C-Port	v	53	Tagged Only	Untag Port VLAN V	1	
4	Acces	sv	1	C-Port	V	51	Untagged Only	Untag Port VLAN V	1	

# Tagging:

Network switch tagging is a technique used to separate network traffic into different virtual networks. It is used to improve network performance, security, and manageability. In a tagged VLAN, each frame is assigned a VLAN ID that identifies the VLAN to which it belongs. This allows multiple VLANs to share the same physical switch port. <u>Tagged</u> ports are also known as trunk ports.

An untagged VLAN is a VLAN that does not have a VLAN ID assigned to it. When a frame is sent from an untagged port, the switch adds the default VLAN ID to the frame. <u>This is also known as an access port</u>

Port	Mode	Port VLAN	Port Type	Ingress Filtering	Ingress Acceptance	Egress Tagging	Allowed VLANs	Forbidden VLANs
*	<> v	1		· 🔽	◇ v	◇ v	1	
1	Access ~	1	C-Port 🗸	· /	Tagged and Untagged $\checkmark$	Untag Port VLAN V	1	

# Access:

Access ports are normally used to connect to end stations. Dynamic features like Voice VLAN may add the port to more VLANs behind the scenes. Access ports have the following characteristics: Member of exactly one VLAN, the Port VLAN (a.k.a. Access VLAN), which by default is 1

Accepts untagged and C-tagged frames

Discards all frames not classified to the Access VLAN- (meaning frames assigned to ports in the VLAN) On egress all frames are transmitted untagged

Port	Mode	Port VLAN	Port Type	Ingress Filtering	Ingress Acceptance	Egress Tagging	Allowed VLANs	Forbidden VLANs
*	<> v	1	<> v		◇ ∨	◇ v	1	
1	Trunk 🗸	1	C-Port 🗸	<b>V</b>	Tagged and Untagged v	Untag Port VLAN ~	1-4095	

# Trunk:

Trunk ports can carry traffic on multiple VLANs simultaneously, and are normally used to connect to other switches. Trunk ports have the following characteristics: By default, a trunk port is member of all VLANs (1-4095)

The VLANs that a trunk port is member of may be limited by the use of <u>Allowed VLANs</u>

Frames classified to a VLAN that the port is not a member of are discarded

By default, all frames but frames classified to the Port VLAN (a.k.a. Native VLAN) get tagged on egress. Frames classified to the Port VLAN do not get C-tagged on egress

Egress tagging can be changed to tag all frames, in which case only tagged frames are accepted on ingress

Port	Mode	Port VLAN	Port Type	Ingress Filtering	Ingress Acceptance	Egress Tagging	Allowed VLANs	Forbidden VLANs
*	<> v	1	◇ ∨	<b>V</b>	◇ v	◇ v	1	
1	Hybrid 🗸	1	C-Port V		Tagged and Untagged $\checkmark$	Untag Port VLAN ~	1-4095	

# Hybrid:

Hybrid ports resemble trunk ports in many ways, but adds additional port configuration features. In addition to the characteristics described for trunk ports, hybrid ports have these abilities:

Can be configured to be VLAN tag unaware, C-tag aware, S-tag aware, or S-custom-tag aware

Ingress filtering can be controlled

Ingress acceptance of frames and configuration of egress tagging can be configured independently



#### Entrance Exit

Port	Mode	Port VLAN	Port Type	Ingress Filtering	Ingress Acceptance	Egress Tagging	Allowed VLANs	Forbidden VLANs
*	<> v	1	◇ ∨	<b>~</b>	◇ v	◇ v	1	
1	Trunk 🗸	1	C-Port 🗸	<b>1</b>	Tagged and Untagged $\checkmark$	Untag Port VLAN ~	1-4095	
2	Hybrid 🗸	1	C-Port 🗸		Tagged and Untagged V	Untag Port VLAN ~	1-4095	
3	Access ~	1	Unaware		Tagged and Untagged $\checkmark$	Untag Port VLAN V	1	
4	Access ~	1	C-Port	<b>V</b>	Tagged and Untagged $\checkmark$	Untag Port VLAN V	1	
5	Access ~	1	S-Port S-Custom-Port		Tagged and Untagged $\checkmark$	Untag Port VLAN $\checkmark$	1	
6	Access ~	1	G-PUIL		Tagged and Untagged $\checkmark$	Untag Port VLAN $\checkmark$	1	

Unaware-the port is transmitted without any type- it can be assigned to any VLAN port

C-Port – If no port type is indicated upon engress (exit) Most Common –assigned to a specific VLAN

S-Port- Only Frames with this tagged are handled others are dropped

S-Custom Port- S Port + information on the frame size with regards to standard for Jumbo Frames

# <u>VLAN Set Up-Example</u>

VLAN Member	ship Configuration	Refresh  << >>
Start from VLAN 1	with 20 entries per page.	
Delete VLAN ID 1 1 2 Add New VLAN Apply Reset	VLAN Name         1 2 3 4         5 6 7 8         3A 10A 9B 10B           Security         I	
VLAN Members	hip Configuration	Refresh  << >>
Start from VLAN 1	with 20 entries per page.	
Delete VLAN ID 1 2 Add New VLAN	VLAN Name       1       2       3       4       5       6       7       8       9       10       11       13       14       15       14         Security       Image: Client       Imag	

# Access:

Access ports are normally used to connect to end stations. Dynamic features like Voice VLAN may add the port to more VLANs behind the scenes. Access ports have the following characteristics: Member of exactly one VLAN, the Port VLAN (a.k.a. Access VLAN), which by default is 1

C-Port – If no port type is indicated upon engress (exit) Most Common –assigned to a specific VLAN

# VLAN Set Up-Example

#### Ethertype for Custom S-ports 0x 88A8

#### **VLAN Port Configuration**

Port	Port Type	Ingress Filtering	Frame Type	Egress Rule	PVID
*	<> ▼		<> •	<> •	1.000
1	C-port 👻		All 👻	Access 🔻	1
2	C-port 👻		All 👻	Access 👻	1
3	C-port 👻		All 👻	Access -	1
4	C-port 👻		All 👻	Access 🔻	1
5	C-port 👻		All 👻	Access 🔻	2
6	C-port 👻		All 👻	Access 💌	2
7	C-port 👻		All 👻	Access 🔻	2
8	C-port 👻		All 👻	Access 🔻	2
9A	C-port 👻		All 🔻	I runk 🔻	1
10A	C-port 👻		All 👻	Trunk 🔻	1
9B	C-port 👻		All 👻	Trunk 🔻	1
10B	C-port 👻		All 👻	Trunk 👻	1

Apply Reset

Service VLAN tag identifier (S-Tag) on Qin-Q tunnel it embeddes 802.1Q used with routers allowing a single VLAN to support multiple VLANs

# Trunk:

Trunk ports can carry traffic on multiple VLANs simultaneously, and are normally used to connect to other switches. Trunk ports have the following characteristics: By default, a trunk port is member of all VLANs (1-4095)

The VLANs that a trunk port is member of may be limited by the use of <u>Allowed VLANs</u>

# What is a PVID

## **PVID is a private VLAN**

PVID help to separate traffic on different ports and allow different VLANs to be use the same trunking – where this occurs one VLAN is considered as the primary and the other secondary. All PVIDs share the same primary VLAN

PVID will generally be used when you are **Trunking** which is used to aggregating (combining) multiple physical network links into a single port.

#### Ethertype for Custom S-ports 0x 88A8

#### **VLAN Port Configuration**

Port	Port Type	Ingress Filtering	Frame Type	Egress Rule	PVID
*	C-port 👻		<> •	Access 👻	
1	C-port -		All 👻	Access -	1
2	C-port 👻		All 👻	Access -	1
3	C-port 👻		All 👻	Access -	1
4	C-port 👻		All 👻	Access 👻	1
5	C-port 👻		All 🔻	Access 👻	1
6	C-port 👻		All 👻	Access -	1
7	C-port 👻		All 👻	Access 💌	1
8	C-port -		All 👻	Access -	1
9	C-port 👻		All 👻	Access -	1
10	C-port -		All 👻	Access -	1
11	C-port -		All 👻	Access -	1
12	C-port 👻		All 👻	Access -	1
13	C-port -		All 👻	Access -	2
14	C-port 👻		All 👻	Access -	2
15	C-port 👻		All 👻	Access -	2
16	C-port 👻		All 👻	Access -	2
17	C-port 👻		All 👻	Access -	2
18	C-port -		All 👻	Access -	2
19	C-port -		All 👻	Access -	2
20	C-port -		All 👻	Access -	2
21	C-port -		All 👻	Access -	2
22	C-port -		All 👻	Access -	2
23	C-port -		All 👻	Access -	2
24	C-port -		All 👻	Access -	2
25	C-port 🗸		All 👻	Trunk 🔻	1
26	C-port -		All 👻	Trunk 👻	1
Apply	Reset				



### IGMP - Multicasting- Internet Group Management



Source sends to one client- both are identified with by their individual IP address



Broadcast – every connected device can receive source information



Source sends only to clients who are requesting it

#### **Programming IGMP- Multicasting**

Global Configuration						
Snooping Enabled						
Unregistered IPMCv4 Flooding Enabled	$\checkmark$					
IGMP SSM Range	232.0.0.0 / 8					
Leave Proxy Enabled						
Proxy Enabled						

Flooding Enable: Monitors flooding only when IGMP is active Range of address – assigned for source –specific multicasting /8=IV4P, /32 =IPv6 Used to reduce traffic to avoid forwarding unnecessary messages to the router side Jse to restrict traffic via a proxy



#### Range of addresses

Port	Router Port	Fast Leave	Throttling
*			<> ~
1			unlimited ~
2			unlimited ~
3			unlimited ~
4			unlimited ~

#### Router Port- defines the port

Fast Leave-used to remove group when a leave message is received without receiving a last member message – only use when connect to a specific port

Throttling – defines the number mulficast ports

## Saving your Programming

#### **Activate Configuration**

Select configuration file to activate. The previous configuration will be completely replaced, potentially leading to loss of management connectivity.

Please note: The activated configuration file will <u>not</u> be saved to startup-config automatically.

File Name	
⊖ default-config	J

startup-config

Activate Configuration

One of the most overlooked but important programing operations is the need to save your switch programming.

After you have finished programming your switch check to see if you need to save your total program.

If this is not performed and power is lost, switch programming will revert back to default